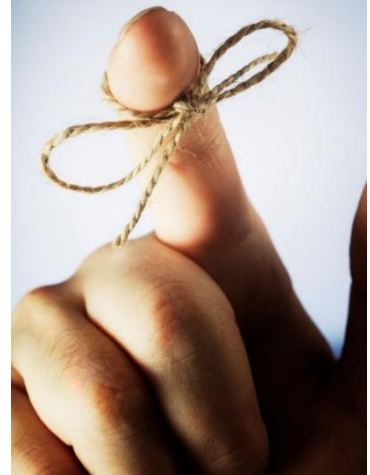


Most of my bills are all due on a monthly basis. What are my options if I'm concerned I'll forget to pay my utility bill?

The Village of Belgium Utility offers an Automatic Payment Program by ACH. You can choose to pay your full balance due quarterly or pay a monthly budget amount chosen by you.

This optional program gives residents who prefer to make payments automatically or online an additional means to make their utility payment, without the services fees charged by the credit card processor. The following is a general overview of how the program works.



- Customers who enroll in the Automatic Payment Program will continue to receive their regular quarterly billing notice the first week of April, July, October and January annually. However, those enrolled in the program will see “Direct Payment” printed in the upper right-hand corner of their utility bill.
- Customers can choose to enroll in the Full Balance Due Program or the Monthly Budget Program.
- The ACH withdrawal for the Full Balance Due Program will occur on the due date. The ACH withdrawal for the Monthly Budget Program will occur on the 20th of each month. If your payment date falls on a weekend or a holiday, the ACH payment will be withdrawn from your account on the following business day.
- Customers using the Automatic Payment Program are responsible for maintaining sufficient funds in their accounts to cover the ACH withdrawal, as well as notifying the Village of any changes in Financial Institution or account(s) that could affect the Village’s ability to process the ACH payment.
- Customers enrolled in the Monthly Budget Program will be charged a 1% late fee on any balance remaining on the 21st of each month. Payments made in excess of the balance due will be posted as a credit on the account.
- Additional payments can be made at any time by check, cash, or credit card.

Currently, ***there is no charge for this service to customers.*** Please refer to the Enrollment Form for terms and conditions. If you have any questions, please contact Village Hall at (262) 285-7931 or villagehall@belgiumwi.gov .